



Chapel Hill, Tennessee 37034

November 4, 2004

NOV 5 AM 9 40

3 TN REGULATORY AUTHORITY
DOCKET ROOM

Ms. Darlene Standley, Chief
Telecommunications Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

04-1321 | Docket 04-00173

Dear Ms. Standley:

The accompanying revised tariff material is submitted to replace the previously approved tariff filing effective October 1, 2004. These tariff revisions consist of the following pages:

United Telephone Company
General Exchange Service Tariffs

Section II

A2. Service Charges

Content Pages

4th Revised Sheet 10 Replaces 3rd Revised Sheet 10

5th Revised Sheet 11 Replaces 4th Revised Sheet 11

Directory Listings

Content Pages

4th Revised Sheet 14 Replaces 3rd Revised Sheet 14

The previously approved tariff changes were implemented on October 1, 2004. However, upon implementation of these new charges, United discovered an error in the justification for these rates. After negotiations with the Tennessee Regulatory Authority staff, this current filing corrects the justification. The customers billed under the previous approved rates were issued a credit effective with the November billing.

Upon approval, please forward us a stamped copy of these tariff pages.

Sincerely,

Herbert R. Bivens
General Bivens

Enclosures

GENERAL EXCHANGE SERVICE TARIFF
SECTION II

A2. SERVICE CHARGES (Continued)

(T)

UNITED TELEPHONE COMPANY
CHAPEL HILL, TENNESSEE

TENNESSEE
REGULATORY AUTHORITY
4th REVISED SHEET 10

A2.2 Regulations

(T)

Service charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the telephone company.

A2.3 Schedule of Charges

(T)

A2.3.1 Rates and Charges

**A. Service Order Charge,
per customer request:**

	<u>Service Charge</u>		
	<u>Residence</u>	<u>Business</u>	
1. For connecting new or additional central office lines, moving or changing existing service and adding new or additional service:	\$ 8.50	\$ 8.50	(D)
2. Central office line connection charge, per central office line or trunk:	9.00	9.00	(D)
3. Premise visit charge, per customer request.	16.00	16.00	(I)

A2.4. Reconnect Charge

(T)

When a Subscriber's service has been temporarily suspended/disconnected, as in the case of failure to pay the bill on demand, a reconnect charge shall apply. (T)

Reconnect Charge. \$17.50 (D)

ISSUED. November 1, 2004

EFFECTIVE December 1, 2004

By 
Herbert R. Bivens, General Manager
UNITED TELEPHONE COMPANY

GENERAL EXCHANGE SERVICE TARIFFS
SECTION II

A2. SERVICE CHARGES (Continued)

(T)

UNITED TELEPHONE COMPANY
CHAPEL HILL, TENNESSEE

TENNESSEE
REGULATORY AUTHORITY
5th REVISED SHEET 11

A2.5. Payment for Service

(C)

- A. The subscriber is required to pay all charges for equipment, exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. All charges due by the subscriber are payable at the Telephone Company's Business Office or at any agency duly authorized to receive such payments. If the subscriber does not pay or dispute the bill by the due date, the telephone company may send out a late notice and consider the account for disconnection of service(s). If the subscriber disputes a bill, the Telephone Company will investigate the bill and take appropriate action(s).
- B. The customer shall pay monthly in advance or on demand all charges for service, equipment, long distance charges, local message charges or billed local usage. The customer is responsible for payment of all charges for services furnished the customer, including charges for services originated or charges accepted at the customer's premises
- C. Should service be suspended for nonpayment of charges, it will be restored upon payment of the charges applicable for restoration of service as provided in Section A2 of this Tariff.
- D. In its discretion, the Telephone Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any such or other charges due and unpaid or for the violation of the provision of this Tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver to suspend or disconnect service for nonpayment of such account or of any other past due account.
- E. An administrative charge will be applied by the Telephone Company whenever a check or bank draft presented for payment for service is not accepted by the institution on which it is written.

(C)

1. Returned check/bank draft

(T)

a) Each

Rate
\$25.00

(I)

- F. Residence subscribers with overdue bill balances for their existing service, which has been temporarily suspended for nonpayment, who are unable to pay the charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the charges are paid. These customers may arrange to pay the outstanding balance in up to twelve (12) monthly installment payments.

ISSUED November 1, 2004
EFFECTIVE December 1, 2004

By 
Herbert R. Bivens, General Manager
UNITED TELEPHONE COMPANY

GENERAL EXCHANGE SERVICE TARIFFS
SECTION II
DIRECTORY LISTINGS

UNITED TELEPHONE COMPANY
CHAPEL HILL, TENNESSEE

TENNESSEE
REGULATORY AUTHORITY
Fourth Revised Sheet 14

B. NON-PUBLISHED (PRIVATE) LISTING (Cont'd)

1. GENERAL (Cont'd)

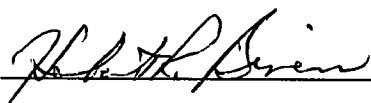
- c. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory for disclosing said number to any person shall attach to the Company. Where a non-published listing is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, firstly by the publication of non-published listing or the disclosing of said listing information to any person.
- d. For accounting purposes, the telephone number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- e. The telephone number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP) located on the premises of a customer subscribing to 911 Service, on a call-by-call basis only, for the purpose of responding to emergency calls from non-published numbers. The subscriber waives any privacy interest in his telephone number, name and address in connection with E911 service.

2. RATE APPLICATION

Non-Published Listing	Monthly Rate	
a. Each	\$0.00	(D)

ISSUED: November 1, 2004

EFFECTIVE: December 1, 2004

BY: 
Herbert R. Bivens, General Manager
UNITED TELEPHONE COMPANY